

# TwentyThree Audience Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product:** TwentyThree

**Report Date:** June 24, 2025

**Product Description:** The TwentyThree product lets companies host videos and webinars for their customers using video players, video sections, webinar hubs, webinar registration pages and webinar audience rooms. This report covers accessibility for end users accessing videos and participating in webinars.

**Contact Information:** accessibility@twentythree.com

**Evaluation Methods Used:** Testing was done on Google Chrome v137.0, various Google Chrome extensions such as [WCAG Color contrast checker](#) and [Landmark Navigation via Keyboard or Pop-up](#) and macOS Sequoia with Apple's accessibility options such as VoiceOver, zooming, invert colors, use grayscale, color settings, contrast settings and transparency settings.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Support with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><b>1.1.1 Non-text Content</b></a> (Level A)	Supports	
<a href="#"><b>1.2.1 Audio-only and Video-only (Prerecorded)</b></a> (Level A)	Supports	
<a href="#"><b>1.2.2 Captions (Prerecorded)</b></a> (Level A)	Supports	
<a href="#"><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b></a> (Level A)	Supports	
<a href="#"><b>1.3.1 Info and Relationships</b></a> (Level A)	Supports	
<a href="#"><b>1.3.2 Meaningful Sequence</b></a> (Level A)	Supports	
<a href="#"><b>1.3.3 Sensory Characteristics</b></a> (Level A)	Supports	
<a href="#"><b>1.4.1 Use of Color</b></a> (Level A)	Supports	
<a href="#"><b>1.4.2 Audio Control</b></a> (Level A)	Supports	
<a href="#"><b>2.1.1 Keyboard</b></a> (Level A)	Supports	
<a href="#"><b>2.1.2 No Keyboard Trap</b></a> (Level A)	Supports	
<a href="#"><b>2.1.4 Character Key Shortcuts</b></a> (Level A 2.1 only)	Supports	
<a href="#"><b>2.2.1 Timing Adjustable</b></a> (Level A)	Supports	
<a href="#"><b>2.2.2 Pause, Stop, Hide</b></a> (Level A)	Supports	
<a href="#"><b>2.3.1 Three Flashes or Below Threshold</b></a> (Level A)	Supports	
<a href="#"><b>2.4.1 Bypass Blocks</b></a> (Level A)	Supports	
<a href="#"><b>2.4.2 Page Titled</b></a> (Level A)	Supports	
<a href="#"><b>2.4.3 Focus Order</b></a> (Level A)	Supports	
<a href="#"><b>2.4.4 Link Purpose (In Context)</b></a> (Level A)	Supports	
<a href="#"><b>2.5.1 Pointer Gestures</b></a> (Level A 2.1 only)	Supports	
<a href="#"><b>2.5.2 Pointer Cancellation</b></a> (Level A 2.1 only)	Supports	
<a href="#"><b>2.5.3 Label in Name</b></a> (Level A 2.1 only)	Supports	
<a href="#"><b>2.5.4 Motion Actuation</b></a> (Level A 2.1 only)	Supports	
<a href="#"><b>3.1.1 Language of Page</b></a> (Level A)	Supports	
<a href="#"><b>3.2.1 On Focus</b></a> (Level A)	Supports	
<a href="#"><b>3.2.2 On Input</b></a> (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	The product offers a high level of customization, enabling the implementation of the necessary contrast as required.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.2.4 Captions (Live)</u></a> (Level AA)	Supports	
<a href="#"><u>1.2.5 Audio Description (Prerecorded)</u></a> (Level AA)	Supports	
<a href="#"><u>1.3.4 Orientation</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>1.3.5 Identify Input Purpose</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>1.4.3 Contrast (Minimum)</u></a> (Level AA)	Supports	The product offers a high level of customization, enabling the implementation of the necessary contrast as required.
<a href="#"><u>1.4.4 Resize text</u></a> (Level AA)	Supports	
<a href="#"><u>1.4.5 Images of Text</u></a> (Level AA)	Supports	
<a href="#"><u>1.4.10 Reflow</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA 2.1 only)	Supports	
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></a> (Level AA)	Supports	None of the covered product pages cause legal commitments or financial transactions.
<a href="#"><u>4.1.3 Status Messages</u></a> (Level AA 2.1 only)	Supports	